



OPENING DAY, MARCH 26TH THROUGH APRIL 7TH, 2020**

DRIVE-UP, COUNTER PICK UP INSTRUCTIONS/DETAILS

Location: Westford Ice Cream Stand Only
All other locations and departments will be closed until further notice.

Line Procedure: There will be no car entry at the front of the ice cream stand. Every car will enter via the secondary back road, located 300 yards from the main entrance (prior to the entrance, if coming from Littleton, after the entrance, if coming from Westford). Signs will be marked and personnel will be directing traffic. Cars will be led down the access road, past the batting cages, where the line will form. Everyone must remain in their vehicle. You will be given a modified ice cream menu in order to determine your treats prior to counter service. The first 5 cars will be let through to the front main parking lot, where patrons (max 2 persons per group) will be able to walk up and place their order. Other cars will remain lined up on the access road until the previous patron has vacated their space. You will be instructed to proceed upon direction from parking lot personnel.

Ordering Procedure: Once parked, all patrons will follow instruction by parking lot personnel. There will be a limited number of windows to order from and you will be instructed to a specific appropriately spaced-out open service window. Please utilize the modified menus provided to you upon arrival to determine your order in advance in order to expedite our serving process. Cashiers will be different personnel from the scoopers to ensure additional safety precautions. While we accept all forms of payment, we currently prefer credit cards. At this time, we are not able to deliver orders curbside to your car. All customers must be prepared to get out of their car (max 2 persons per vehicle) and walk up to the counter to place and pay for their order. Personnel will be there to instruct and ensure no line forms.

We will be accepting telephone orders **for a minimum quantity of at least 2 quarts of ice cream**. In addition, we will be offering **Make-Your-Own-Sundae Party Bags To Go! as a pre-order item only**. Please note banana splits/Kimball Specials will not be offered for counter service so if these items are on your wish list, please call ahead and order a Sundae Party to go!

Departing: Once you have obtained all take away items, we request that you return to your vehicle and vacate the front parking lot via the main entrance for the next customer to occupy your space. At this time, there is no on-premise dining or remaining in your parked car to enjoy your ice cream on the property. We kindly ask that you respectfully enjoy your treat elsewhere.

*We hope that everyone can understand the process we have implemented due to the current circumstances. We want the experience to be fun, and safe for all of our dedicated & loyal patrons!
Please help us make this a smooth process for all!*

**or later as determined by government